



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

January 30, 2014

Date Complaint Received:	1/29/14
Complaint Received By:	M. Noddings
Provider Name and Location:	Vickie White (32695); 2405 4 th Ave. Council Bluffs, IA 51501

Complaint: It was reported provider's son was residing in the home and he has past child abuse and possible other felonies. It was reported provider is allowing another person to work in the home part time who is not DHS approved and this person also has child abuse and possible other felonies. DHS has not completed background checks on these two persons and they are not approved to be in the daycare home during daycare hours.

Rule Basis: 237A.5 2a. (1.)(a, b, c and e).

Findings: The provider reported her son does not reside with her but uses her address to receive mail. She reported he is homeless at this time and would not allow him to reside in her home at this time. The provider reported the other person is not allowed in her home and she has not "hired" or allowed them to be present in the daycare home when children are present. Neither party was present when DHS compliance was in the home.

Resolution: The provider will follow proper protocol when adding assistants and/or substitutes. The provider will not allowed the two above individuals in the home during daycare hours or when there are daycare children present.

If you have any questions regarding this matter feel free to contact me at (712) 328 - 5713 or email address mnoddin@dhs.state.ia.us.

Sincerely,

Michelle Noddings
Social Worker